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Tarismitted herewith for filing is the patent app⊞cation of:

I HEREBY CERTIFY THIS TO LER OR FEE IS BEING DEPOSITED WITH THE U.S. POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE UNDER 37 CFR 1.10 ON THE DATE INDICATED BELOW AND IS ADDRESSED TO: BOX PATENT APPLICATIONS, U.S. PATENT AND TRADEMARK OFFICE, P.O. BOX 2327, ARLINGTON, VA 22202 VA 22202.

EXPRESS MAIL NO.: DATE OF DEPOSIT: EL674177678US December 3, 2001 DAWN KIMLER NAME:

7-01

SIGNATURE:

Inventors:

Susan WAGNER; Kerry Lee STARR; Mohsen ALHADAD

For:

CALL HANDLER INTERFACE WITH PERSONAL RESPONSE FEATURES

AND ASSOCIATED METHODS

Enclosed are the following:

Patent Application: 23 pages, 42 claims.

sheets of drawings.

The suggested drawing figure to be published is FIG. __1_.

A declaration and power of attorney.

Citation Under 37 CFR 1.97 and PTO-1449.

Assignee info:

Name: Address: Golden Voice Technology and Training L.L.C. 600 Central Ave., Suite 365 Highland Park, IL 60035

(a Delaware limited liability company)

The filing fee has been calculated as shown below:

ie Lei	(Col. 1)		(Col. 2)	SMALL ENTITY			LARGE ENTITY		
FOR:	# FILED		# EXTRA	RATE	FEE		RATE	FEE	
BASIC FEE					\$ 370	<u>OR</u>		\$	740
TOTAL CLAIMS	42	-20	22	X 9	\$	<u>OR</u>	X 18	\$	396
INDEP CLAIMS	4	- 3	1	X 42	\$	<u>OR</u>	X 84	\$	84
* If the difference in Col. 1 is less than "0", enter "0" in Col. 2.				TOTAL	\$ ***		TOTAL	\$	1220

[X] Enclosed is a check in the amount of \$ 1,220.00 to cover:

Filing Fee

[X] Filing Fee Enclosed is a check in the amount of \$_40.00 to cover:

Recording Assignment

The Commissioner is authorized to charge or credit any discrepancies in fee amounts to Deposit Account No. 01-0484. [X]

PLEASE ADDRESS ALL CORRESPONDENCE TO ATTORNEY OF RECORD: CHRISTOPHER F. REGAN [X]

[X] Please associate this application with Customer No. 27975.

CHRISTOPHER F/REGAN

Reg. No. 34,906

December 3, 2001